

President's Report – March 8, 2021 – March 13, 2022

March 8th, 2021

President Report – March 8th meeting with Sayward Montague, Leslie Gaudette, Iline Fisk, Ian Spence re: video being made to share with other branches across Canada on how our MP meetings went, what worked well, what the challenges were, etc.

March 8th, 2021 – AGM

March 8th, 2021 – Executive Meeting

Held to determine the new board members roles. Deb N., President, Marian Muir, VP, Rose Bowker, Treasurer and Advocacy Rep, Marilyn Rayner, Director and Seniors Liaison, Ben Wiebe, Director and Webmaster and Eileen Lienweber, Director

Webinar – Apr 8th, 2021

NAFR, in partnership with John Delacourt, vice-president and group leader of Hill + Knowlton Strategies' Public Affairs team presented a live webinar on the outlook for federal politics in 2021. Discussed possibility of federal election this year, party stance of current issues regarding seniors, and what John sees as the top 3 high priorities as per the current government which are long term care for our seniors, jobs and job parity and rebuilding of infrastructure following the pandemic.

Webinar – Apr 15th, 2021 – Moving Canada toward a National Standards for LTC

NAFR set up a webinar with Colleen Flood, director of the University of Ottawa Centre for Health Law, Policy and Ethics. Flood spoke about the state of older adult care in Canada and paths towards implementing national standards in long-term and home care. Enforceable national standards of care must be implemented with new investments in LTC, investment in formal home care and support for informal care for caregivers. She suggests that the federal government manage the funds given to a province that is based on meeting a national standard which includes qualified and well-trained staff, an increase in staffing numbers, models of care calibrated to the resident's need (quality care) and a fair wage with benefits for staff. The provinces should appoint an independent regulator who is at arm's length (impartial, not anyone tied to the government or to the industry) to oversee that the standards are being met. She also recommends having an ombudsman who would be responsible for listening to the concerns of the senior, the senior's family, the senior's doctor, etc. She stated that seniors, family members, etc. have input in setting up the national standard of care. Her last recommendation was cash benefits for seniors (and their caregivers) who want to remain in their home. She recognizes this would be a huge cost for the federal government to implement and that the provinces may be reluctant unless they are guaranteed the funding continues but also recognizes that something drastic needs to be done, and the sooner, the better for our seniors.

District Meeting – May 27th, 2021 – Attended by Deb Nilsen, President and Marian Muir, VP

Jean-Guy Souliere, National President: we have lost 6,000 members since the pandemic hit. We are working on strategies to get our numbers back up.

Anthony Pizzino, CEO: started with our association recently and is glad to join NAFR.

Brian Strongman, District Director: hopeful we will be able to attend in person meetings soon and will be working on a district one for September if that becomes possible.

Randy Wilson, District Director: mentioned that pre-retirement workshops have been taking place in BC and NAFR is being mentioned in these seminars.

Leslie Gaudette, District Advocacy Program Officer: presented an advocacy update and mentioned that there is an advocacy meeting with our national rep, Sayward Montague, taking place through zoom tomorrow where more details will be provided. She mentioned that long term care and federal budget priorities are being mentioned to the MPs in addition to our 4 ongoing priorities.

Andrew McGillivray, Director of Communications, Recruitment and Membership, Jeff Wolfson, Manager, Recruitment and Member Services and Alex Charette, E-Communications Officer gave presentations on the following:

- unblocking members (there are currently 600 members in BC who have blocked emails, we can request a list of the members blocked in our branch).
- our current membership consists of 69% Public Servants, 24% Armed Forces, 7% RCMP and 121 federal judges. There are currently approximately 170,000 and there has been 14 months of continuous membership since the pandemic started. Strategies are being worked on for recruitment and include webinars, local federal office recruitment, renewal calls (CRM will be launching a new dashboard showing those memberships that are expiring in the next few months) and win back calls (national office is doing this one).
- there is confidence that when the provinces open again, membership will once again increase due to the incentives offered by our partners such as MEDOC travel insurance, etc.

Roundtable of attendees was done. More detailed minutes will be provided on the national website shortly.

District Advocacy Meeting – May 28th, 2021 – Attended by Deb Nilsen, President and Rose Bowker, Branch Advocacy Rep

Leslie Gaudette, BC Advocacy Rep: Advancing national standards, LTC standards, veteran women momentum, preparing for possible federal election and 2 provincial elections, continue building on our grass root priorities and district advocacy capacity, keep raising priorities with our stakeholders, and PSHCP negotiations currently underway. District COSCO conference coming up Sept 27th and Sept 28th. Leslie sends out monthly advocacy emails and updates and attends branch meetings if asked to do so.

Sayward Montague, National Advocacy Rep: Preparing for possible federal election, Ontario and Quebec provincial elections are coming up, provincial outreach in BC is ongoing with a new

operational plan to increase our relationship with MLAs. National office is working on finalizing the phoenix damages pay for retirees. Working on having our MPs update us on what is happening with LTC and what they have done about this issue to date.

Questions came up about boundaries and how some branches overlap the federal election boundaries making it hard to determine which branch is responsible with talking with the MPs in the overlapping boundaries. A suggestion was made that our boundaries should align with the federal election boundaries. All agreed this made common sense but since they do not, the branch with the highest number of constituents should be the one who contacts the MP; however, it would be best if both branches had a representative at the meetings if possible.

Another suggestion was that it would be helpful if branches shared their successes in MP and MLA meetings. This may help other branches determine how to proceed in their meetings.

Executive Meeting – May 31st, 2021

Held to review reports and items to be presented and discussed with our members at the upcoming general meeting taking place on June 7th.

Meet the Candidates – June 1st, 2021 – Attended by Deb Nilsen, President

Opportunity to meet the candidates from who are vying for positions to serve on the national board as district representatives at the upcoming AMM. The session was held through zoom.

General Meeting – June 7th, 2021

Held meeting but did not get quorum.

AMM – Part 1 - Jun 17th, 2021

President's report – met with MPs across Canada, ongoing sage articles, LTC and home care, special event training, covid-19 info, new CEO, need to recruit members and start developing next strategic plan.

CEO's Report – new CEO Andrew Pizzino – as he is new the CFO, Nikki Dygard presented report. Had a good year all things considered, became good at using zoom as a means of communication, 78 MP meetings took place across Canada, campaigns were done for provinces holding elections, helped branches carry on meetings through zoom, held some online pre-retirement seminars, finalized and sent out You and Your Survivor booklets, started printing sage in house and saved money, and thanked the volunteers for their efforts throughout the year.

CFO's Report – Nikki Dygard - Financial statements were reviewed and approved

Board of Director Elections Held – Prairies – Rick Brick, Ontario – Carol Grieco, Ottawa – Helene Nadeau, and VP – Roy Goodal were voted in and will serve 3-year terms.

Survey Results re: Impact of Pandemic - huge impact, lost a lot of members, some through attrition and some due to not being able to travel and use our partner benefits.

Town Hall – General Q and A, it was noted that due to Covid and lack of AGM for a lot of the branches all volunteer terms voted in the prior year will be extended 1 year if their branch was not able to hold an AGM.

AMM – Part 2 – June 29th, 2021

Telephone Town Hall – Northern Health Authority – July 28th, 2021

Bonnie Henry, Adrien Dix, Shirley Bond, Mike Morris, John Rustad and others re: info or current covid-19 conditions, vaccinations and live questions and answers. BC doing well with vaccinations, now trying to reach out to those not yet vaccinated through walk-in clinics, pop up clinics and outreach vans going to rural communities. Question regarding proof of vaccine – BC not doing anything specific at this time, however, if you have downloaded the health gateway app, the information for your vaccinations shows up there and are adequate proof for BC. Still strongly recommend use of masks as the new variant cases are climbing and are appearing in the unvaccinated and younger children.

CRM Training – Sept 7, 2021

Volunteer portion of CRM training - how to add volunteers, edit volunteers, view branch and/or national volunteers. Importance of adding start and end dates. Suggested updating each year after AGM.

Special Meeting of Members (SMM) – Sept 8, 2021

Meeting was held through zoom.

Reserve issues were discussed. As there have been fewer expenses due to Covid-19, we will be able to use the 2017 amounts in figuring out our 3-year average again for calculating our reserves.

A survey had been held on what current reserve categories are useful, redundant or need to be added. The survey results have led to a revised list of reserve categories. These were discussed and amended regulations were presented and discussed. Voting on these will take place at the next SMM taking place Sept 15, 2021.

Several suggested amendments to the regulations were discussed. These are: Restore Branches to 20% Share of Membership fee (was reduced a few years ago) and in doing so, eliminate the current supplementary reserve used to help branches in need of extra funding for events, Presentation of Reserves to Members (amended to allow branch board to approve reserves without having to have members vote at AGM (this aligns with the same process as national office), Amend Branch Reserve categories, Unallocated Equity Surplus Collection (to defer collection until September 2022 instead of immediately after FS have been received at national office), Changes to allow the use of your personal vehicle versus rental vehicle when kms. driven are over 350 (currently have to use rental vehicle), Abolition of fees to send branch presidents to AMM (branches currently pay the first \$550), a new staff member be hired as a research and development person (this one was withdrawn before the meeting ended) and the establishment of a special committee to review the financial needs of branches and recommend actions to ensure adequate funding for branches to succeed (as the supplementary funding will

be ending of the 20% share of member fees is approved). The voting on these will take place at the next SMM being held on Sept 15th, 2021.

Executive Meeting – Sept 9th, 2021

Held to review reports and items to be presented and discussed with our members at the upcoming general meeting taking place on September 13th, 2021.

Federal Election – Sept 20, 2021

Letters were sent out to the candidates in our branch indicating the NAFR priorities. National has prepared a letter that will be sent out to the branches to forward to the successful candidates. The letter came out late November, we will send them out in January.

Cancellation of Christmas Dinner - November 30th, 2021

Due to the higher restrictions in place in the Northern Health Authority due to covid, a decision was made to cancel the Christmas luncheon again this year. Even if the restrictions were rescinded now, it's too late to find a venue that will accommodate our members and keep them safe. An eblast is being sent to our members on Monday, December 6th notifying them of the change.

Executive Meeting – December 5, 2021

Christmas Luncheon Cancelled – Eblast sent to members December 6th, 2021

Reviewed the main items of discussion from the Special Meeting of Members held in Sept 2021:

Charges for the Use of Personal Vehicle vs a Rental Vehicle (Financial Administration-Travel)

Abolition of Fees for President to Attend AMM (Finance)

Committee Established to Review the Financial Needs of Branches and Ensure Adequate Funding for Branches to Succeed (Administration)

Presentation of Branch Reserves to Members (Regulation 4.3 – Paragraph 5.1)

Branch Reserves (Regulation 4.3 – Paragraph 4.1)

Information Technology and Equipment. For information technology and equipment needed for the operations of the Branch.

Rental Facility Improvements. For special improvements to rental facilities including renovations. This Reserve shall only be used by Branches that rent office space.

Special Events. For special events such as a 40th Anniversary celebration or one-time satellite event.

Advocacy. For Branch advocacy strategic planning and initiatives to enable effective advocacy representation, action and leadership based on the Association mission, vision and values including organized activities around municipal, provincial, or federal elections, town halls or all-candidate meetings.

Recruiting/Communications. For recruitment activities such as a specific membership drive or special one-time communication strategies.

Training/Succession Planning. For the governance training for its directors and director succession planning. The former includes training such as the ICD 'Not-for-Profit Governance Essentials' course, Excel, MS Word, Facebook or other social media, whereas the latter is for things such sending a potential Branch President to District/National meetings.

Human Resources Liability. Branches with employees face liabilities related to human resources, particularly in the event of departures. Departures may incur severance settlements and unforeseen new hires may need unforeseen training. A reasonable reserve is determined using length of service, salary, and benefits.

Unallocated Equity. *This is not a reserve*, it is an account which holds the excess of revenues over expenses (surplus). The balance shall not exceed one year's operating expenses (based on the average of the last 3 year's actual operating expenditures *not including 2020 or 2021* figures and any funds expended out of reserve funds)."

Unallocated Equity Surplus Collection Deferral (Administration)

That the collection of unallocated surpluses in excess of one year's operating expenses be deferred until September 2022.

We will need to review the above revised new reserve categories and present to our membership at the AGM in March.

AMM is being held the week of June 20th, 2022. Would like to send another board member as an observer along with the president.

Next Sage submission due Jan 7th.

Discussed possibility of having luncheon at AMM

Treasurer's Webinar – Year End Process – Jan 18th, 2022

Webinar discussed year end closing procedures for financial statements (year end is Dec 31, 2021), appointment of reviewer for financial statements, etc. Recording of the webinar and information presented will be posted on the national website next week.

Feb 9, 2022

Reserves webinar attended by Rose Bowker and Deb Nilsen. Info on this webinar is found on the VIP Portal in the Training folder under Treasurers, Reserves.

Feb 18, 2022

District Meeting held in Aldergrove BC. Rose and Deb N. attended. Guest Speakers were Ramona Kaptyn, the president of the Whiterock Chapter of Canadian Association of Retired Persons (CARP), and Sheila Pither, past President of the Council of Senior Citizens Organization (C.O.S.C.O.). Meeting then focused on increasing membership, use of technology such as zoom and using a camera for meetings so those who cannot attend can take part in the member meetings, subsidization of branch functions, long term care, and volunteer recognition and awards.

Executive Meeting - March 7, 2022

Held our regular meeting. Reserves were reviewed and approved at the meeting and will be presented to the members at the AGM. Reviewed protocols regarding the upcoming AGM to ensure all covid guidelines will be met. Reports will be submitted to put on our website. Meeting will be held in person and through zoom.

NDP MP Meeting with Taylor Bachrach – March 8, 2022

Rose and I met with Taylor Bachrach to discuss our national seniors strategy and get his party's stance on the issues regarding seniors. Met for 45 minutes. Had a lengthy discussion regarding a national standard of care for our seniors, and briefly touched on other priorities; pharmacare (still in the works in parliament); veterans' issues and retirement security for seniors.