

How to create your account and set a password

1. Click Login in the top right-hand corner of www.federalretirees.ca.

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National Association of Federal Retirees / Association nationale des retraités fédéraux

MEMBERSHIP BENEFITS

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National Seniors Strategy
We are living longer and our health-care system is not keeping up. Canada needs a National Seniors Strategy.
SPEAK UP

BECOME A MEMBER Still a force — join 176,000 fellow members who share a common purpose. [Join Now](#)

Spotlight

2. Click the red button that reads 'Set your password today'.

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[National Association of Federal Retirees](#) > Volunteer Login

Log in | Reset your password

Log in

Membership Number *
Enter your Membership Number
Please enter your Membership ID.

Password *
Please enter your Password
Please enter your password.

Log in

Attention members who have previously created login accounts on federalretirees.ca:

New password creation is required

Federal Retirees has implemented a new content management system which powers our website. This will require all active member login accounts to **set a password** in order to login to the member portal.

Set your password today

Sign in to FederalRetirees.ca

Your "My Membership" account allows you to access multiple features and information in one place:

- Access member only content — the latest edition of Sage Magazine and *You and Your Survivors*
- Set your communications preferences for how we communicate with you. (We never rent, sell or share your information) and
- Manage your membership profile

If you haven't already, it only takes a moment to **create a password** to login.

And this is just the beginning. More features are coming to your Membership login page in the near future so be sure to check back regularly.

2. Enter your member ID number, and then click the 'Set up my login!' button.
**** Your member id number must be 8 digits long. If your membership number is less than 8 digits, please add zeros before your member number so that it is 8 digits long. For example, if your member number is 12345, you should enter 00012345 in the Membership Number field.**

Create a Login

Welcome! Create your private account password to login to:

- Manage your address and other important information
- Access member-only documents including **You and Your Survivors**
- Set your communications preferences for how we communicate with you. (We never rent, sell or share your private information. Ever.)

And more.

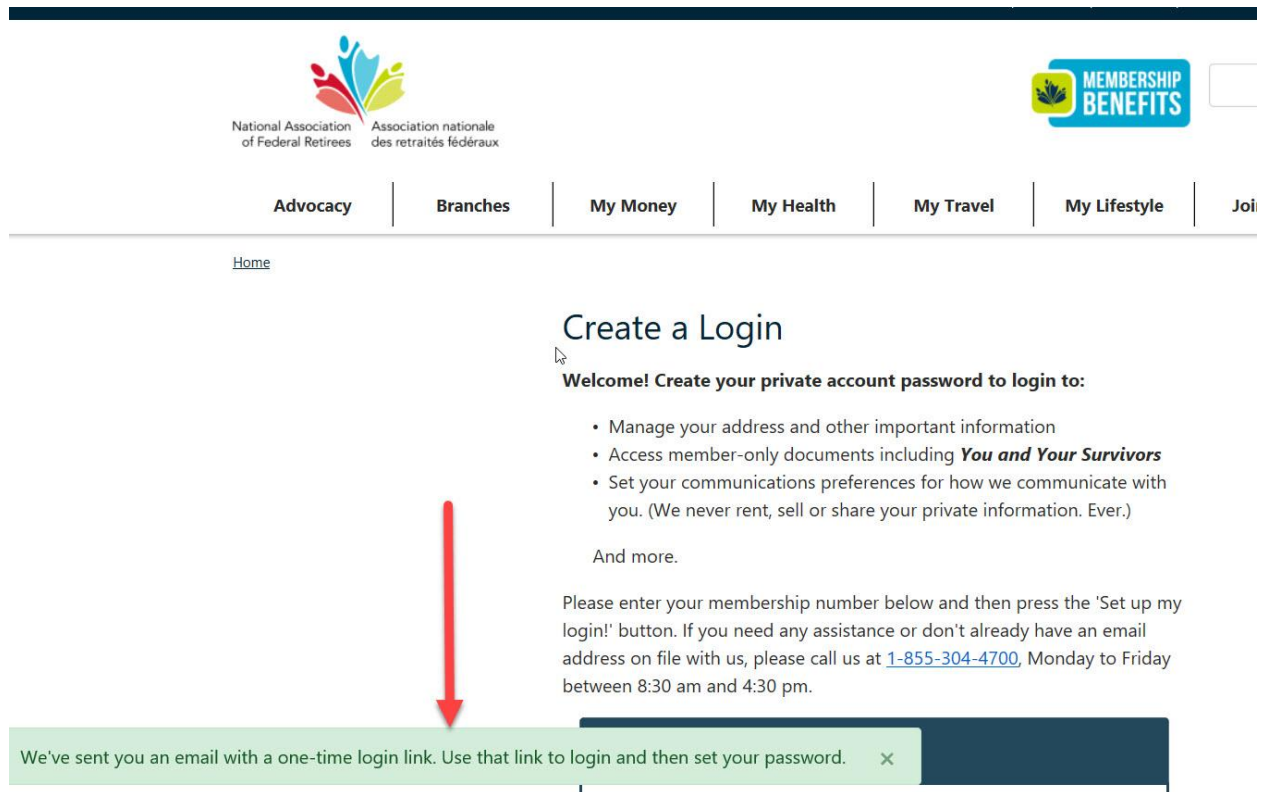
Please enter your membership number below and then press the 'Set up my login!' button. If you need any assistance or don't already have an email address on file with us, please call us at [1-855-304-4700](tel:1-855-304-4700), Monday to Friday between 8:30 am and 4:30 pm.

Create My Login

Membership Number

Set up my login!

3. The website will send a one-time login link to the email address associated with your membership. If there is no valid email address associated with your member record, the email cannot be sent to you. Please give us a call at 1-855-304-4700 or email service@federalretirees.ca so that we can resolve this.



4. Open your email and find the message that you have received from the web site. Click the one-time link found in the email and you will be directed to a page to set and confirm your password. If you don't see an email from Federal Retirees, please ensure it did not go into your email junk folder. If you cannot find the email message please give us a call at 1-855-304-4700 or email service@federalretirees.ca so that we can assist.

5. Apply and confirm your password, and then click the Save button.

Membership

- My Membership**
- My Profile**
- My Addresses
- My Branch
- My Pension
- My Volunteering
- My Communication Preferences
- Manage My Password**
- My Documents
- My Member Benefits

My Password Management

We recommend 10 - 12 digit passwords; avoid standard words and use punctuation and a mix of upper and lower case characters for maximum security.

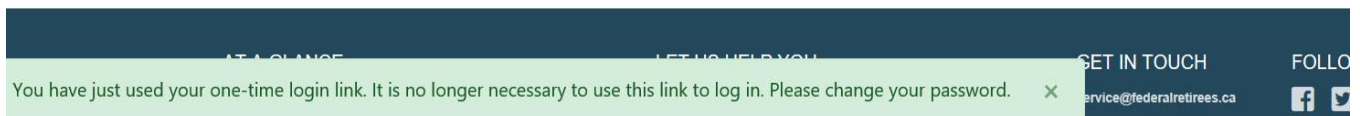
If you wish to change your password please enter a new password and confirm it.

Password

Confirm Password

If you do not wish to change your password then simply do not press Save.

Save



6. Your password has now been applied successfully.

Membership

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